



The Data Rescue Center

Award-Winning Data Recovery Service

1599 Greenville Rd Livermore, CA 94550

T: (877) 501-4949 F: (925) 583-1750

Client Information Form

First Name _____ Last Name _____
 Address 1 _____ Address 2 _____
 City _____ State _____ Zip _____
 Phone _____ Alternate Phone _____
 Email _____ Found us via _____
 Company _____ Data Rescue Owner _____ Serial# _____

Source Device

Enclosure/Computer:

Manuf _____ Model# _____ Serial# _____

Problem Drive/Media:

Manuf _____ Model# _____ Serial# _____

Size	Device Type:	Memory Card	Operating System
<input type="checkbox"/> MB	<input type="checkbox"/> 3.5" HDD	<input type="checkbox"/> SD/SDHC	<input type="checkbox"/> Windows
<input type="checkbox"/> GB	<input type="checkbox"/> 2.5" HDD	<input type="checkbox"/> Compact Flash	<input type="checkbox"/> Mac
<input type="checkbox"/> TB	<input type="checkbox"/> Flash Drive	<input type="checkbox"/> Memory Stick	<input type="checkbox"/> Other _____
	<input type="checkbox"/> Zip Drive		
	<input type="checkbox"/> Other _____		

Return Media

Manuf _____ Model# _____ Serial# _____

OS: Windows Mac Other: _____

Failure Scenario:

Requested Files:

Comments:

Disclaimer: You declare to be the rightful owner of the equipment in question and any data stored on it. The Data Rescue Center will not be liable for any direct or indirect damage that may occur before, during, or after services have been performed on the equipment, including, but not limited to, physical damage of the equipment, loss of data, loss of revenue, or any other form of loss. No refunds are given unless separately agreed to beforehand in writing. Discount must be applied at case setup. Only ONE discount per case.

*We will make every attempt to contact you at the completion of your job, or in the event that we never get authorization to complete the work. If we are unable to get a response from you within 45 days, your case items will be considered abandoned and will become the property of The Data Rescue Center. Customer is responsible for any and all shipping charges, regardless of the outcome of the recovery process. In case new equipment provided is Dead On Arrival (DOA), The Data Rescue Center will replace it for 10 days after shipment date; after this period the manufacturer's warranty will take effect. The Data Rescue Center will keep recovered data for 10 days to cover for a potential DOA of said new equipment. The Data Rescue Center will provide a Non-Disclosure Agreement on request.

I Agree

Customer Signature _____ Date _____

Received By (Printed) _____ Date _____

Pick-Up

Shipped

Customer Signature _____ Date _____

Released By _____ Date _____